

CONSUMER PROTECTION

RESOURCE GUIDE



REPUTABLE BUSINESSES

Beware unsolicited companies. Ask for client references. Verify reputation with Better Business Bureau.



LICENSING & BONDING

Contractors & others must be licensed. Check licensing & bonding with Georgia Secretary of State.



SCAMS

Don't pay for work upfront. Don't accept promises about insurance. Verify with insurance company what is covered & at what level.



UNFAIR PRICING

Price gouging prohibited during state of emergency. Save receipts of suspected unfair pricing. File complaint with Georgia Department of Law.

RESOURCE LINKS

LOCAL BUSINESS DIRECTORY >> albanyga.com

GEORGIA SECRETARY OF STATE >> sos.ga.gov

GEORGIA DEPARTMENT OF LAW CONSUMER PROTECTION >> consumer.ga.gov

FILE A COMPLAINT >> consumer.ga.gov

CONSUMER EDUCATION >> consumered.georgia.gov

BETTER BUSINESS BUREAU, SOWEGA >> bbb.org/columbus-georgia