

# CONSUMER PROTECTION

## BASICS | RESOURCES



### REPUTABLE BUSINESSES

Beware unsolicited companies. Ask for client references. Verify reputation with Better Business Bureau.



### LICENSING & BONDING

Contractors & others must be licensed. Check licensing & bonding with Georgia Secretary of State.



### SCAMS

Don't pay for work upfront. Don't accept promises about insurance. Verify with insurance company what is covered & at what level.



### UNFAIR PRICING

Price gouging prohibited during state of emergency. Save receipts of suspected unfair pricing. File complaint with Georgia Department of Law.

RESOURCE LINKS

BETTER BUSINESS BUREAU, SOWEGA >> [bbb.org/columbus-georgia](http://bbb.org/columbus-georgia)  
GEORGIA SECRETARY OF STATE >> [sos.ga.gov](http://sos.ga.gov)  
GEORGIA DEPARTMENT OF LAW CONSUMER PROTECTION >> [consumer.ga.gov](http://consumer.ga.gov)  
FILE A COMPLAINT >> [consumer.ga.gov](http://consumer.ga.gov)  
CONSUMER EDUCATION >> [consumered.georgia.gov](http://consumered.georgia.gov)  
LOCAL BUSINESS DIRECTORY >> [albanyga.com](http://albanyga.com)